

## WITHDRAWAL FORM – APPLICATION FOR WITHDRAWAL

(Please complete and send this form only if you wish to withdraw from the contract)

Date : \_\_\_\_\_

Service provider's title

Sabiedrība ar ierobežotu atbildību SvetSvet

Service provider's address:

Elizabetes iela 21A – 12, Rīga, LV-1010, Latvia

Service provider's email address:

sgaidukova@gmail.com

Name, surname of the Consumer:

\_\_\_\_\_

Address of the Consumer:

\_\_\_\_\_

Service:

\_\_\_\_\_

Date of the Contract:

\_\_\_\_\_

Documents confirming the order :

\_\_\_\_\_

**Consumer's statement of withdrawal:** I hereby declare that I wish to withdraw from the contract concluded for the provision of the service specified above.

Signature of the Consumer:

\_\_\_\_\_

You may submit your withdrawal request by post to the registered address above or by email to [sgaidukova@gmail.com](mailto:sgaidukova@gmail.com). If you choose to use this withdrawal form, it may be signed by hand or with a secure electronic signature. A copy of the order confirmation document may be included to help us process your request faster, but it is not mandatory to exercise the right of withdrawal.

### **Information on Exercising the Right of Withdrawal**

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day of the conclusion of the contract. If the end of the period falls on an officially designated public holiday in the country, the right of withdrawal may be exercised until the following working day (inclusive).

To exercise the right of withdrawal, you must inform us – Limited Liability Company SvetSvet, legal address: Riga, Elizabetes street 21A - 12, email address: sgaidukova@gmail.com – of your decision to withdraw from the concluded contract by means of an unambiguous statement (for example, a letter sent by post or email). You may use the sample withdrawal form provided above, but it is not mandatory.

To meet the withdrawal deadline, it is sufficient for you to send your notification concerning your exercise of the right of withdrawal before the withdrawal period has expired.

### **Consequences of Exercising the Right of Withdrawal**

If you withdraw from this contract, we will reimburse to you all payments received from you without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. The reimbursement will be carried out using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

If you have requested to start the provision of services during the withdrawal period, you shall pay the service provider a proportionate amount which corresponds to the part of the contract performed up to the moment when you informed us of your withdrawal from this contract. The proportionate amount for long-term service is calculated as follows: the total amount paid for the service divided by the total number of sessions, multiplied by the number of sessions that have taken place (total fee / total number of sessions × number of received sessions).

You shall not be entitled to exercise the right of withdrawal referred to in the first paragraph of this section in relation to the Lumina Profiling service (Clause 3.3 of the Terms and Conditions) if, prior to receipt of the Application for Withdrawal, the service provider has generated the online survey and sent you the link to it. In respect of the matters referred to in this paragraph, the principle of calculating and refunding a proportionate amount, as provided for in the second paragraph of this section, shall likewise not apply.